



Dear Friend,

Serving the public and the interests of Illinois families has always been my top priority. As Secretary of State, I am committed to serving the people of Illinois. Whether it's cutting through the bureaucratic red tape or making sure our employees are friendly and courteous, keep one thing in mind — we're here to serve you.

The Office of the Secretary of State is the most diverse of its kind in the nation. From issuing driver's licenses and registering vehicles to promoting organ donation awareness, overseeing the Illinois State Library and administering the state's literacy efforts, my office directly touches the lives of nearly everyone in Illinois.

To help acquaint you with this large and diverse agency, I have provided a brief overview of the major Secretary of State departments on the back of this card, along with contact phone numbers.

While this is not a comprehensive account of the wide variety of programs and services provided by my office, it's a good starting reference to help point you in the right direction.

Should you have any questions regarding these and other Secretary of State services, please call the appropriate phone number listed on the back of this card. I look forward to serving you.

**Jesse White**  
**Illinois Secretary of State**  
**[www.cyberdriveillinois.com](http://www.cyberdriveillinois.com)**

# Office of Secretary of State Jesse White

213 Capitol Building • Springfield, IL 62706 • www.cyberdriveillinois.com • 217-782-2201 • 800-252-8980

## Accounting Revenue

Receives and deposits all revenue collected by the office into funds designated by state statute.

217-782-6823 • 312-814-2623

## Administrative Hearings

Conducts hearings concerning the issuance of driving relief to those whose driving privileges have been suspended or revoked.

217-782-7065 • 312-793-3722

## Business Services

Maintains records for corporations and not-for-profit companies registered to do business in Illinois.

217-782-6961 • 312-793-3380

## Communications

Produces print, audio/visual and online materials.

217-785-8234

## Court of Claims

Maintains records and case files of the Court.

Administers violent crime victim compensation awards to Illinois victims.

217-782-7101 • 312-814-3887

## Driver Services

Issues driver's licenses, commercial driver's licenses and ID cards at 136 Driver Services facilities statewide. Coordinates the organ donor awareness program and donor registry.

217-782-6212 • 312-814-2975

Organ Donor Hotline • 800-210-2106

## Illinois Securities Department

Regulates the offer and sale of securities, broker-dealers, investment advisers, business brokers, loan brokers and business opportunities.

217-782-2256 • 312-793-3384 • 800-628-7937

Spanish Speaking Hotline • 888-231-1175

## Illinois State Archives

Maintains and makes available to the public state records of permanent, legal, administrative or historical value.

217-782-3492

## Illinois State Library

Serves the information needs of state government agencies and Illinois citizens. Provides consulting services to the members of ILLINET (Library and Information Network). Administers grant programs for library development and literacy efforts statewide.

Illinois State Library • 800-665-5576

Illinois Literacy Office • 800-321-9511

## Index

Serves as "Keeper of the Great Seal of Illinois," appoints notaries public and is the official depository for mandated state documents.

217-782-7017

## Information Technology

Provides the research and testing, implementation and support for new technologies that enable Secretary of State departments to better serve their customers.

217-524-6646

## Inspector General

Investigates improprieties involving office employees.

217-785-2012 • 630-455-4013

## Intergovernmental Affairs

Serves as liaison to other units of government and elected officials.

217-557-5581

## Internal Audit

Conducts compliance and financial audits and serves as liaison to the external auditing firm.

217-524-6920 • 312-814-6920

## Legislative Affairs

Serves as liaison to the General Assembly.

217-782-6640

## Personnel

Administers personnel services for the office's 4,000 employees.

217-782-4783 • 312-793-5515

## Physical Services

Maintains the 28 buildings of Springfield's Capitol Complex and four buildings in the Chicago metro area.

217-782-3896

## Secretary of State Police

Regulates the automotive industry and enforces the laws pertaining to the Secretary of State.

217-782-7126

## Senior & Community Services

Provides programs and services to seniors, veterans, persons with disabilities and community groups.

800-252-2904

## Vehicle Services

Issues license plates and renewal stickers, processes vehicle titles, licenses vehicle dealers and maintains vehicle records.

217-785-3000 • 312-814-2279